



## **MyCareCorner – The New Patient Portal for Calais Community Hospital**

- ❖ MyCareCorner is the new patient portal for Calais Community Hospital that will provide patients access to their personal health record.
- ❖ Patients who were registered with the previous portal for either Calais Regional Hospital or Calais Community Hospital can login at <https://www.thrivepatientportal.com/> They will then be redirected to the new MyCareCorner portal and instructed to sign up.
- ❖ Patients who were not previously registered for a patient portal at Calais Regional Hospital or Calais Community Hospital will need to call the Registration staff at 207-454-7521 and request to have a MyCareCorner invitation email sent to them.
- ❖ MyCareCorner has an app available to download in the App Store and Google Play for smartphones and/or tablets.
- ❖ Information in the MyCareCorner profile will include allergies, blood glucose values, vital signs, lab results, medications, and basic information about previous visits/encounters at Calais Community Hospital. Information about ER visits at CCH will be minimal. If you would like to request a copy of your full records, please contact the Health Information office at 207-454-9314.
- ❖ Patients can add allergies, vital signs, etc. to MyCareCorner, but the provider will not see any information that was added by a patient. Information added by patients is for personal use only.
- ❖ MyCareCorner only contains information for services received at Calais Community Hospital. Any information for visits to any Calais Community Provider Practice will be available in the Athena patient portal. Please contact your Primary Care Provider to register.
- ❖ For additional instructions regarding registration for MyCareCorner and how to navigate the portal, please go to [calaishospital.org](http://calaishospital.org)
- ❖ MyCareCorner has an option to send a secure message to a provider. Please keep in mind the following:
  - The only providers who can communicate via the patient portal are the hospitalists on the Med/Surg unit and surgeons, who may take up to two weeks to reply.
  - If you have any questions or concerns about your health, please contact your Primary Care Provider. If you require urgent medical attention, please call 911 or visit your local Emergency Room.